

## Account application form

For a Term Deposit or MySavings account

Complete and return this form along with the supporting documents to [support@heartlandbank.com.au](mailto:support@heartlandbank.com.au).  
If you require more space, complete the information on a second form. If you require assistance in completing this form, contact us on **1300 889 338**.

### Section 1: Personal details (primary account holder)

**\*All fields are mandatory**

First & middle name											
Surname	Date of birth	D	D	/	M	M	/	Y	Y	Y	Y
Are you known by any other name/s? If <b>yes</b> , provide name											

**What is the industry that you work in and your occupation?**

Industry	Occupation
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**Residential address** (cannot be a PO Box)

Street address		
Suburb	State	Postcode

**Postal address** (if different from residential)

Street address		
Suburb	State	Postcode
Mobile	Email address	

**Let us know the primary source(s) of your overall wealth:**

- |   |  |
|---|--|
| Borrowed funds  | Income from employment                 |
| Income from operating a business  | Sale of assets (e.g. shares, property) |
| Investment income (e.g. rent, dividends, pension)                                   | Windfall (e.g. gift, lottery winnings) |
| One-off payment (e.g. matured investment court settlement, redundancy, inheritance) |  |

### Section 2: Personal details (secondary account holder)

First & middle name											
Surname	Date of birth	D	D	/	M	M	/	Y	Y	Y	Y
Are you known by any other name/s? If <b>yes</b> , provide name											

**What is the industry that you work in and your occupation?**

Industry	Occupation
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**Section 2** continued over →

## Section 2: Personal details (secondary account holder) continued

**Residential address** (cannot be a PO Box)

Street address		
Suburb	State	Postcode

**Postal address** (if different from residential)

Street address		
Suburb	State	Postcode
Mobile	Email address	

**Let us know the primary source(s) of your overall wealth:**

- |  |   |
|--|---|
| <input type="checkbox"/> Borrowed funds  | <input type="checkbox"/> Income from employment                 |
| <input type="checkbox"/> Income from operating a business  | <input type="checkbox"/> Sale of assets (e.g. shares, property) |
| <input type="checkbox"/> Investment income (e.g. rent, dividends, pension)                                   | <input type="checkbox"/> Windfall (e.g. gift, lottery winnings) |
| <input type="checkbox"/> One-off payment (e.g. matured investment court settlement, redundancy, inheritance) |   |

## Section 3: MySavings account

Would you like to apply for a MySavings account?      Yes      No

## Section 4: Term Deposit account

Would you like to apply for a Term Deposit?      Yes      No

Initial deposit amount: \$  (minimum amount applies)

**Select the term you're applying for:**

- |                                    |                                    |                                    |                                    |                                    |
|------------------------------------|------------------------------------|------------------------------------|------------------------------------|------------------------------------|
| <input type="checkbox"/> 31 days   | <input type="checkbox"/> 3 months  | <input type="checkbox"/> 6 months  | <input type="checkbox"/> 9 months  | <input type="checkbox"/> 12 months |
| <input type="checkbox"/> 24 months | <input type="checkbox"/> 36 months | <input type="checkbox"/> 48 months | <input type="checkbox"/> 60 months |                                    |

Would you like the interest paid monthly? (Only available for 12 – 60 month terms)      Yes      No

We'll send you details on how to fund your Term Deposit via BPAY or funds transfer.

**Payment must be received by us prior to 3.30pm (EST/EDT) for us to establish the investment account on the same day. Otherwise, we'll open the account on the following business day.**

**Interest disbursement instructions:**

Reinvest into my Term Deposit

Send to account name

BSB number    -         Account number

**Note: If sending the interest disbursement to an account held with another financial institution, please send us a copy of a bank statement issued in the last 12 months, or a letter from your bank confirming the account name and number of your nominated account.**

**Maturity:** We'll write to you two weeks prior to maturity seeking your reinvestment (or redemption) instructions. You can also update your maturity instructions at any time via Internet Banking or mobile app.

**Section 5 over →**

## Section 5: Source of funds

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### Select the source(s) of funds being invested:

- |  |   |
|--|---|
| <input type="checkbox"/> Borrowed funds  | <input type="checkbox"/> Income from employment |
| <input type="checkbox"/> Sale of assets (e.g. shares, property)  | <input type="checkbox"/> Investment income      |
| <input type="checkbox"/> Windfall (e.g. gift, lottery winnings)  |   |
| <input type="checkbox"/> One-off payment (e.g. matured investment court settlement, redundancy, inheritance) |   |

## Section 6: Tax File Number and Tax Residency

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Provide us with your Tax File Number (or reason for exemption).

You're not required to provide us with your Tax File Number. However, if you don't provide us with this information, we'll be required to deduct withholding tax.

### Primary account holder

Tax File Number	<input type="text"/>	or	Exemption reason
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Are you exclusively an Australian resident for tax purposes?      Yes      No

### Secondary account holder

Tax File Number	<input type="text"/>	or	Exemption reason
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Are you exclusively an Australian resident for tax purposes?      Yes      No

**To open a Term Deposit with us, you must be exclusively an Australian resident for tax purposes.**

## Section 7: Declaration

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Please read and consider the General Terms, Term Deposit Important Information Statement, Fees and Charges Schedule and Privacy Policy as applicable. Copies of these documents are available on our website [heartlandbank.com.au](http://heartlandbank.com.au) or by contacting our office on 1300 889 338.

### By applying for an account, you agree and/or acknowledge:

- you've read and considered the General Terms, Term Deposit Important Information Statement and Fees and Charges Schedule, as applicable and agree to accept them by opening an account with Heartland Bank Australia Limited (Heartland Bank, we, us, our);
- all details in this application are true and correct and you indemnify us against any liabilities whatsoever arising out of us acting on any incorrect or misleading information provided by you in connection with this application or in the future;
- you have legal power to invest and/or hold the account(s) to which this application relates and have complied with all applicable laws in making this application;
- you're making this application from within Australia;
- to receive statements, notices and all other documents from us electronically, e.g. via SMS, email or Internet Banking;
- that we may change the terms and conditions for any or all accounts and other products at any time effective immediately on us sending notice to your nominated contact details, or on such later effective date as required by applicable laws; and
- that if you apply for an account jointly with another person you may individually operate that account on an either-to-sign basis, meaning any account holder will be able to operate the account, and bind the other account holder(s) for future transactions, including additional deposits and withdrawals.

### In relation to your personal information:

- You acknowledge reading our Privacy Policy and are aware that until you inform us otherwise, you'll be taken to have consented to all the uses of your personal information (including marketing) contained within.

## Section 7: Declaration continued

### In relation to how we verify your identity:

- You agree to the use of electronic verification to verify your identity; and
- you understand using electronic verification involves comparing and matching information on your identity documents such as name, address, and date of birth with commercial, government and credit records using our electronic verification provider, Equifax Australia Information Services and Solutions Pty Ltd.

**By ticking this box**, you agree to Heartland Bank Australia Limited electronically verifying your information. If you do not wish to have your details electronically verified, please contact us on **1300 889 338** to discuss alternative options.

### Signature of primary applicant

Date   /   /

### Signature of secondary applicant

Date   /   /

Please provide copies of at least two of the following documents:

- Australian Driver's licence (front and back), or
- Passport containing your photograph and signature, or
- Medicare card (front and back).

If the above cannot be provided, contact our office to discuss alternative acceptable forms of documentation. Note:

- documents such as passports, driver's licences and other cards that have an expiry date must not have expired (however, Australian passports that have expired within the preceding two years may be accepted), and
- if any document is in a previous name, then it must be accompanied by evidence of the change of name (e.g. a marriage certificate).

If Term Deposit interest is to be paid to an account held at another financial institution, provide either a copy of the bank statement issued in the last 12 months, or a letter from your bank confirming the account name and number of nominated accounts.

**Need to talk to us? We'd be happy to help.**

1300 889 338 | [heartlandbank.com.au](http://heartlandbank.com.au) | PO Box 18134, Collins Street East VIC 8003

**HEARTLAND**  
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